



# Feedback Form

The Association of Natural Burial Grounds

**We are aware that you have recently been bereaved and may not wish to complete this comments form. However, if you feel able to do so, your contribution will help us to continually improve the services families receive when arranging a funeral at a natural burial ground.**

You have chosen to use a burial place that is a member of our Association. All of our members offer their clients the opportunity to tell us, using this form, about their experience. Through the comments and suggestions we have received in the past, we have been able to share ideas and improve standards across our membership as well monitor the celebrants and funeral directors involved.

The Association of Natural Burial Grounds is run by The Natural Death Centre, a non-profit charity that seeks to inform, empower and inspire the public in all matters relating to death and dying, and in particular to increase awareness of funeral choices outside of the mainstream.

The Natural Death Centre has recently launched a new website, [Funeral Advisor](http://www.funeraladvisor.org.uk). For the first time the public have the opportunity to submit a review, in the public domain, about the service they received from a funeral director. If you are able to access the internet please do submit your comments about the funeral director you engaged at [www.funeraladvisor.org.uk](http://www.funeraladvisor.org.uk) Your recent experience will be invaluable to other families faced with making the same decisions.

We thank you for helping us to help those who have yet to be bereaved.

Please feel free to be open in your comments.

**Please return this form to:**

**The Natural Death Centre, In The Hill House, Watley Lane, Twyford, Winchester, SO21 1QX.**

The Natural Death Centre charity's help and advice is only possible with your support. As a non-profit charity, we rely on gifts from people like you to do our work. Please consider a tax-deductible donation to ensure we can help the next family who call on us. Using Gift Aid means that we get an extra 25% from the Inland Revenue, helping your donation go further. This means that £100 can be turned into £125, just fill out the form below. Imagine what a difference that could make, and there is no extra cost to you! If you have any questions about Gift Aid, please contact us and we will be happy to help.

Thank you for your kind support.

Name: .....

Address: .....

Telephone(s): .....

Email : .....

I want the charity to treat all donations I have made since 6 April 2000 and all donations I make from the date of this declaration until I notify you otherwise as Gift Aid donations.

Signature ..... Date - - / - - / - - - -

Notes: Please make cheques payable to: The Natural Death Centre You must pay an amount of income tax and/or capital gains tax at least equal to the tax that the charity reclaims on your donations in the tax year. You can cancel this declaration at any time by notifying the charity. If in the future your circumstances change and you no longer pay tax on your income and capital gains equal to the tax that the charity reclaims, you can cancel your declaration (see note 1). If you pay tax at the higher rate you can claim further tax relief in your Self- Assessment tax return. If you are unsure whether your donations qualify for Gift Aid tax relief, ask the charity. Or ask your local tax office for leaflet IR 65. Please notify the charity if you change your name or address.

# ANBG Feedback Form

## About you and the person who died:

You:

The person who died:

Your relationship to them:

## About the burial site:

Please tell us about the place you chose for them:

Name of the burial ground:

How did you know about it?

How would you describe the burial ground?

What made you decide this was the right place?

How would you rate this burial ground?

Ambience 

Facilities 

Support from staff 

Accessibility 

Ethos 

Overall how would you rate the service you received from them? 

Would you recommend this burial ground to others?

Why?

Could anything have been made better for you?

Did you visit or look at any other natural burial grounds? Yes / No

If yes which one/s? .

## About the service:

Please tell us a little more about the funeral itself:

Date of the funeral:

Where was the ceremony held?

Did you use a funeral director? Yes / No

If yes, which funeral director did you use (Name of company and town)

Why did you choose them?

Overall how would you rate the service you received from them? 

Were they familiar with the requirements of a natural burial? Yes / No

Did you feel pressurised to have services that you did not want or require? Yes / No

If so please could you elaborate?

Comments / Could anything have been better with the funeral directing? Yes / No

If so please could you elaborate?

Did you use a celebrant? Yes / No

If yes, which celebrant did you use (Name and town)

Why did you choose them?

Overall, how happy were you with the service they provided for the funeral?



Could anything have been better? Yes / No

If so please could you elaborate?

**About the coffin:**

What type of coffin did you use? (Woven Wood Cardboard/Paper pulp Other...)

What made you choose this type of coffin?

Name: .....

Address: .....

Telephone(s): .....

Email : .....

Would you like to receive the free Natural Death Centre e-magazine More to Death Yes / No

**Thank you for taking time to complete this questionnaire**

Did you buy the coffin through a funeral director? Yes / No

If so, did they inform you which country it had come from? Yes / No

**About the transport:**

How was the coffin conveyed to the burial site?

**Further comments**

Please feel free to add any further comments about the funeral that you think might be helpful to others – either those involved in your arrangements, or families in the future. We welcome more detailed, personal perspectives, so if you would like to attach your story to this form we would be delighted to receive it.

Please indicate here whether you are happy for us to contact you about your comments: Yes / No

